Electronic Benefits Transfer
Quick Reference Guide

Nurit® 8320

Elavon
EBT Overview
Electronic Benefits Transfer (EBT) is a method of electronically accepting and processing government benefit programs, such as Cash Benefits or Food Stamps. Merchants accepting food stamps must be an authorized food stamp retailer (AFSR), by previously registering with the Food and Consumer Service (FCS) agency of the U.S. Department of Agriculture. EBT transactions are authorized and processed electronically in a “real-time” environment.

EBT Food Stamp Sale
> Scroll to select EBT with the [PAYMENT/ENTER] key
> Swipe card or manually enter card # and press [ENTER]

Terminal Displays:
1. FOOD STAMP
2. CASH BENEFIT
3. VOUCHER

> Select: 1. FOOD STAMP
> Input $ amount and press [ENTER]
> Input invoice # and press [ENTER], if prompted
> Input Clerk ID and press [ENTER], if prompted
> Cardholder enters PIN and presses [ENTER]

Terminal processes transaction and prints receipt

EBT Food Stamp Return
> Scroll to select EBT with the [PAYMENT/ENTER] key
> Press [RETURN]
> Input $ amount and press [ENTER]

> Input invoice # and press [ENTER], if prompted
> Input Clerk ID and press [ENTER], if prompted
> Input authorization # and press [ENTER]
> Cardholder enters PIN and presses [ENTER]
> Previous sale time (HHMM); Press [ENTER]
> Previous sale date (MMDDYY); Press [ENTER]

Terminal processes transaction and prints receipt

EBT Cash Benefits Sale
> Scroll to select EBT with the [PAYMENT/ENTER] key
> Swipe card or manually enter card # and press [ENTER]

Terminal Displays:
1. FOOD STAMP
2. CASH BENEFIT
3. VOUCHER

> Select: 2. CASH BENEFIT
> Input purchase amount or press [ENTER] to bypass
> Input invoice # and press [ENTER], if prompted
> Input Clerk ID and press [ENTER], if prompted
> Input cash amount and press [ENTER]
> Cardholder enters PIN and presses [ENTER]

Terminal processes transaction and prints receipt
EBT Food Stamp Voucher Clear Purchase Transaction
To be used in cases when Food Stamp transaction cannot be electronically processed due to system outages. Procedure for obtaining Voice Approvals while the customer is present at the point of sale.

Completion of an Offline Food Stamp Voucher Slip
1. Call Retailer Assistance 800 number shown on the back of the customer’s EBT card for a Voice Approval #. Number appears above the magnetic stripe.

2. Complete all sections of information on the Offline Food Stamp Voucher.

NOTE: Guidelines and information must be completed or you may not receive payment for this Voucher Clear transaction. Transaction must be “cleared” or entered into your point-of-sale terminal on or before 15 days from the date of the Voice Approval. If not, the cardholder’s EBT account will not be charged for sale amount. Original copy of the Offline Food Stamp Voucher form needs to be stored by the merchant for 3 years.

Food Stamp Voucher Clear Purchase
To be performed when system is available, using information from the Offline Food Stamp Voucher.

> Scroll to select EBT with the [PAYMENT/ENTER] key

> Input account # and press [ENTER]

> Select [3] VOUCHER

> Input # amount and press [ENTER]

> Input Voucher # from the Offline Food Stamp Voucher paper slip

> Input Auth # obtained from Voice Center

Terminal processes transaction and prints receipt
MerchantConnect.com
The Online Window To Your Payment Processing Account

MerchantConnect is your one-stop destination for online customer service. It contains everything you need to manage your electronic payment activity:

My Account
Manage your account online. View statements, view or update your profile, request new products and track equipment shipments.

My Reports
Provides you with timely and secure accounting information such as deposit summaries, transaction activity, chargeback and retrieval status and more.

Support
Find resource information about transaction processing, industry mandates, product support and practical tips to help improve your bottom line.

Getting Started Is:
Fast, Easy, Secure And Free!
Go to www.MerchantConnect.com